

## Message from the Board Chair

2019 was a challenging year for the Mission. As we focused attention on our imminent move to a new (and somewhat controversial) location, we encountered reduced resources yet increased demand for services. With the help of our faithful donors, amazing employees, and wonderful volunteers, the Mission never wavered in (a) providing services with compassion and dignity, and (b) living out its mandate to provide food for the body, nurture for the spirit, shelter for the homeless, advocacy for the impoverished and opportunity for human growth.

On behalf of the Board, we thank you all for allowing us to continue along the path that God has chosen for us.

Faithfully,

Michele McGregor, Board Chair

## Message from the Executive Director

2019 was the year of Faith! It took great faith to navigate the troubled waters we found ourselves in. Great faith to wait out the storm. Great faith to find our way out the other side. Matthew 8:23-27 talks about the Disciples in the boat when a furious storm came upon them. There were times in my personal life with the loss of a dear friend and co-worker to suicide, and in Mission life, when it seemed very dark for us. The waves definitely crashed over our boat in this storm. It was during these times when I cried out, when Jesus, in His way, answered, "You of little faith, why are you so afraid?" 2019 above all else, was a reminder that God is in control, and that we are here simply to do His work. We need not be afraid; we need simply to sit sometimes in the quiet and listen.

2019, while riddled with financial challenges that led to some harsh budget realities, was also a season of growth. I was ordained in October 2019 bringing a fresh start to a lifelong passion and calling to serve. The Mission also had much to celebrate. With fewer resources, we stood proud along with our amazing volunteers and an incredible staff. We served more people and changed more lives, in fact, saved more lives. The gifts each year that our donors entrust us with and the hours and hours which volunteers devote to us, prove beyond a shadow of any doubt, that the Mission was and continues to be a place of miracles. A place where dreams can come true. A place of hope and inspiration, of challenges and promise. A place made possible because of a few, those of you reading this, made happen! You saved lives, provided hope, and built dreams to those who first came to us hopeless, dreamless, many beat down by what life had offered them until then. Now prospering, living a new reality, working, housed, and whole, because of you. Matthew 25 reminds us of Jesus' words, "What you do for the least of my brothers and sisters, you do unto me." I believe that God looks upon the Mission, our staff, our guests, volunteers, and donors with favour. It is only through His Grace that we continue to serve so many in need.

In closing, again please accept my personal thanks and the thanks of more than 1,100 individuals a day who you have helped in some way. As always, I end with an invite to tour the Mission or give us a call to discuss the Mission and answer any questions you may have. May God Bless each of you!

Ron

Rev. Ron Dunn, Executive Director



Pictures represent events from 2019, pre-COVID safety precautions

# 2019 ANNUAL REPORT



THE  
Downtown  
Mission



*"For I was hungry and you fed me"*

664 Victoria Ave.  
Windsor, ON N9A 4N2  
519.973.5573  
www.downtownmission.com

Charitable Registration # 119260420RR0001

# Because of YOU, The Downtown Mission provided the following to our neighbours in need during 2019

**Rescued** 1,580,836 pounds of food and distributed it to over 64 local schools and agencies

**Served** 153,979 hot meals to Individuals, more than 420 each day

**Sheltered** men, women, youth & families 28,417 nights

**Provided** 516,120 meals to 16,454 Individuals (8,537 Households) through our Food Bank

**Housed** 49 individuals

**Supported** 141 Adults and 278 Youth through their Recovery Journeys

**Provided** clothing and hygiene supplies to 16,454 Adults and 3,239 Youth

**Answered** 3,249 Distress Calls

**Responded to** 5,162 Distress Texts/Chats

**Provided** 372 Haircuts

**Provided** 11,634 Showers

**Filed** 2,514 Tax Returns

**Provided** Physical Wellness Education and Training to 1,150 Individuals

**Referred** 635 Adults and 106 Youth to Partner Agencies

**Supported** 55 Young Families with Basic Necessities and Parenting Education or Supports

**Assisted** 90 individuals to job readiness

**Supported** 1,267 Youth through Outreach Efforts

**Provided** \$208,603 in Dental Care to 1,273 Adults and 132 Children

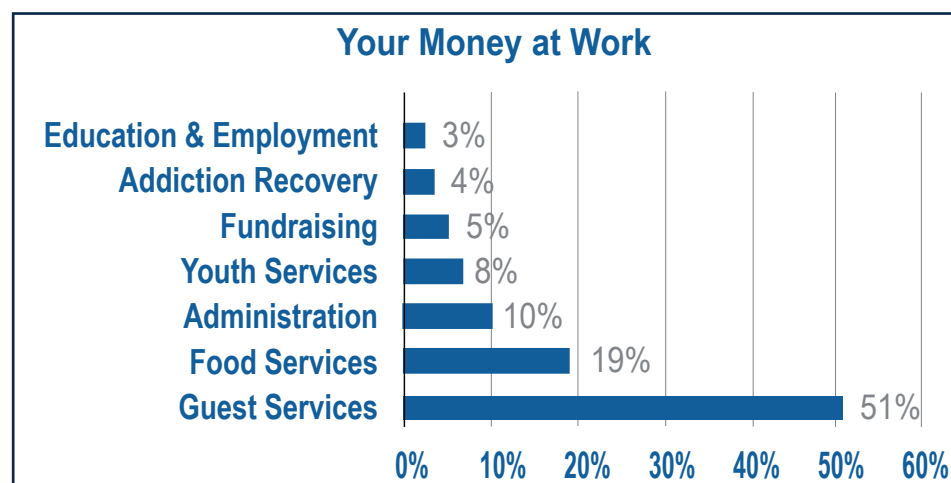
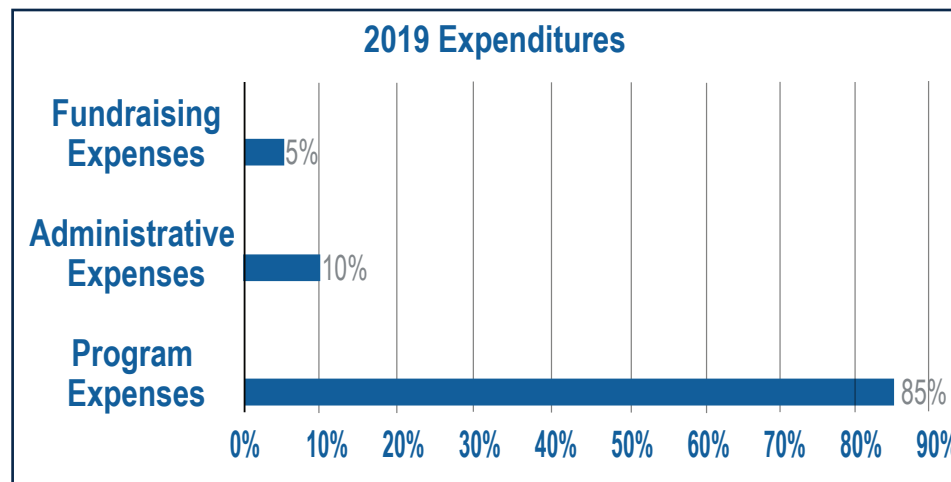
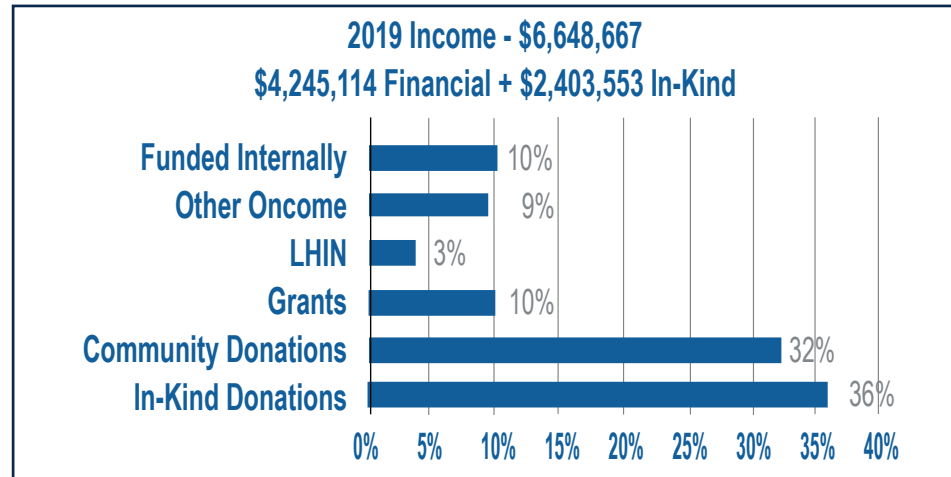
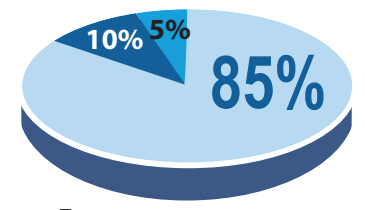
**Lifted Up** Thousands providing case management, education, work opportunities, medical supports, rehabilitation and housing

**Loved** 1,110 Volunteers Provided 26,018 hours of service

# FINANCIAL SUMMARY

Fiscal year January 1, 2019 through December 31, 2019

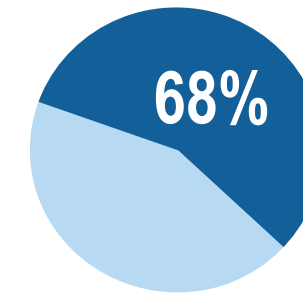
Complete audited financial statements are available upon request or at downtownmission.com



# ANNUAL REPORT 2019

# Did You Know ?

68% of our income comes from individuals like you.



Our needs are 365 days a year. Thank you to all who became or continued to be a Monthly Donor of the Mission during 2019.

We were blessed to have 80 Mission Friends join our Circle of Giving and become Monthly Donors during 2019, ensuring those who are hungry, homeless and hurting have somewhere to go every day!

The Downtown Mission touches more than... **1,100 lives daily**



Our Vision:

To be a self-directed, sustainable charitable social service organization grounded in Christian faith, proactively addressing and meeting the needs of the homeless and disadvantaged in the Windsor area: well recognized and supported by the community.

Our Mission:

The Downtown Mission exists as a Place of Sanctuary. In response to the mandate of the Gospel, through outreach we provide: food for the body, nurture for the spirit, shelter for the homeless, advocacy for the impoverished and opportunity for human growth.

Core Values:

- Faith
- Compassion
- Accessibility
- Empowerment
- Community
- Transparency

Every life is a story, thank you for being part of our story!